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itelligence Now an SAP-Certified Global Provider of Application Management Services

Global Support Centers, Industry Experience Providing Unique Advantages

CINCINNATI, Ohio — April 26, 2011 — itelligence today announced it has become an SAP-certified global provider of application management services. itelligence received this certification from SAP of its ability to deliver application management services with high-quality service operations based on SAP® technology. Certification was granted following a rigorous assessment of itelligence’s global applications management services delivery and support capabilities.

Companies are increasingly outsourcing the management of their SAP software via application management services as part of an overall strategy to achieve high-quality operations of their SAP solutions in a sustainable, cost-effective manner. They rely on the assistance of application management services providers offering the right skills, tools and procedural knowledge to support and optimize SAP software. HfS Research, a leading advisory firm focused on enterprises’ global outsourcing strategies, predicts strong IT Outsourcing (ITO) generally in 2011 and “expects the steady growth of application development and maintenance deals to continue apace throughout the year.”¹

“Customers deserve the highest quality options for the consistent delivery of true global support that achieves maximum value from their investments in SAP solutions,” said Tony Morgan, vice president of AMS for itelligence. “Unlike the majority of support center models reliant on offshoring and limited to the English language, we focus on adding value to customers’ investments and giving them an attainable approach to their unique needs, in their own language. We deliver a Center of Excellence approach— with global web-based tools and seasoned consultants available whenever necessary—through our unmatched localized support centers across North America, Western and Eastern Europe and Asia.”

¹ HfS Research, *HfS Research 2011 Outsourcing Predictions*, December 2010.

As one of SAP's largest partners in the world with 300 reliable, deeply skilled experts and a 20-year history of success, itelligence meets all managed hosting and support needs of more than 600 companies and 90,000 users around the globe. itelligence is one of only 16 SAP-certified global providers of application management services in the world, helping ensure the quality, integrity and safety of all processes.

"SAP developed this certification program to help customers identify the best application management service providers to meet their quality, scope and geographic requirements," said Michael Ressemann, global head of Outsourcing Services and Solution Delivery, SAP AG. "itelligence has consistently proven to be more than just a support provider, but rather a customer-focused, global provider of holistic support, maintenance and hosting services. Through this certification, we believe customers will benefit from itelligence's application management services in support of SAP solutions, helping them to achieve the operational efficiencies needed to remain competitive, aligning business objects with the SAP application portfolio, leading to increased ROI from existing investments."

Through itelligence's certification, customers benefit from a number of key program features, including expert and continuous knowledge transfer by SAP; confirmation of expert support for the entire application management life cycle (including going live, ongoing maintenance and support, and future upgrades); validation of application management expertise across all SAP solutions and their full support infrastructure (including non-SAP support tools and processes); support for the evolution of customers' SAP solution road map; and go-to-market support from SAP via co-marketing activities.

"The differences are significant between itelligence's support model capabilities and most others, and this continues to play to our advantage as organizations evaluate the total picture of what we can offer," said Brad Wolfe, Sr. vice president for customer service and support, itelligence. "While the business needs of our customers are very different, the depth and breadth of our industry experience—combined with the convenience of our global support centers and strong knowledge of local languages, regulations, taxes and cultures—make us an ideal business partner for investment protection and value."

About itelligence

itelligence Inc. is a wholly owned subsidiary of itelligence AG, an international full-service solution and consulting company with a global presence in 19 countries. itelligence provides a broad range of consulting and customer support services to maximize SAP solutions, including implementations, application support, hosting and training. itelligence AG has a global value-added reseller (VAR) agreement with SAP AG, a highly selective program via invitation through SAP management only, developed to transform itelligence from a high-growth midmarket partner and local reseller into a managed, global partner. itelligence is an SAP gold channel partner authorized to resell SAP Business All-in-One and SAP BusinessObjects solutions. itelligence is one of only 21 SAP global services partners and one of only 13 SAP global hosting partners. itelligence also holds global quality accreditation by SAP Active

Quality Management organization for demonstrating clear quality standards and processes. For more information please visit <http://www.itelligencegroup.com>.

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SAP Forward-looking Statement

Any statements contained in this document that are not historical facts are forward-looking statements as defined in the U.S. Private Securities Litigation Reform Act of 1995. Words such as “anticipate,” “believe,” “estimate,” “expect,” “forecast,” “intend,” “may,” “plan,” “project,” “predict,” “should” and “will” and similar expressions as they relate to SAP are intended to identify such forward-looking statements. SAP undertakes no obligation to publicly update or revise any forward-looking statements. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. The factors that could affect SAP’s future financial results are discussed more fully in SAP’s filings with the U.S. Securities and Exchange Commission (“SEC”), including SAP’s most recent Annual Report on Form 20-F filed with the SEC. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates.