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## **SAP AMERICA RECOGNIZES ITELLIGENCE U.S. FOR ITS OUTSTANDING CUSTOMER SERVICE**

Cincinnati, Ohio, February 27, 2006 –SAP America, Inc. recognized itelligence U.S. for its commitment to customer service by bestowing the mid-market full service SAP provider with the “All-in-One Customer Satisfaction Award.” The award recognizes itelligence’s performance and dedication to its large customer base.

itelligence received the award at the 2006 SAP® North America Field Kickoff Meeting (Jan. 29 – Feb. 1), SAP’s annual event which sets business and marketing strategy for its sales executives and business partners for the upcoming year.

itelligence also received recognition for top performer generating the highest revenue to SAP, awarded to account executive Phillip McKee for his ability to meet sales objectives set forth by SAP and itelligence.

"We applaud Phillip McKee as a top performer," said Gene Climer, itelligence vice president of software sales. "This award reflects itelligence's commitment to connecting SAP with new and exciting customers."

Additionally, itelligence was awarded with the “Breadth of Industry Coverage with SAP Best Practices” award. This award rewards the commitment to driving value to customers, using an approach designed to provide a common platform with reusable and compatible pre-configuration, meeting industry requirements on a very specific level.

“These awards demonstrate itelligence’s leadership not only in introducing a wide range of solutions that meet the unique needs of our midmarket customers, but also supporting

those solutions with excellent customer service,” said Michael Sotnick, senior vice president, Small and Midsize Enterprise, SAP America, Inc. “We’re proud to be partners with itelligence and look forward to continuing the momentum in 2006.”

“We are honored to have been recognized as a key partner of SAP for three consecutive years, and especially as it reflects our sustained success in bringing the power of SAP to the mid-market,” said Steve Niesman, itelligence U.S. president and CEO. “We congratulate Phillip McKee and all of the itelligence organization.”

Based on mySAP™ Business Suite, mySAP™ All-in-One solutions are affordable and rapidly implemented, pre-packaged applications for small and midsize businesses (SMB) requiring a high degree of vertical industry capabilities.

### **About itelligence**

itelligence is a leading global, mid-market full-service SAP provider. We offer a full-scope of SAP services, including SAP consultancy, system integration, licensing, managed hosting and support. itelligence is a wholly owned subsidiary of itelligence AG, a global consulting organization with 1,000 dedicated employees in 15 countries. One of only 12 consulting firms to earn SAP Global Partner status and one of only five to earn "SAP Global Hosting Partner" status, itelligence has been SAP's worldwide partner since 1993.

For more information on itelligence and its customer service and support solutions, please visit [www.itelligencegroup.com](http://www.itelligencegroup.com).

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